

Blue Manager FAQ

Thank you for choosing Bluetooth products powered by Cyber-blue. Cyber-blue provides complete Bluetooth Solutions and Technical support for our OEMs, and they in turn support end customers. However, in the interest of satisfied Bluetooth users, we will do our best to address some common issues from end users.

In this FAQ, we talk about issues identified by users from the World Wide Web community. Generally, one can find answers to most of their questions relating to various revisions of Blue Manager in this article. This document will be updated as new issues come up.

1. What is Bluetooth?
2. What is Blue Manager?
3. What Operating System does Blue Manager support?
4. What features does Blue Manager include?
5. What is the minimum system requirement for Blue Manager?
6. How many languages does Blue Manager support? What are they?
7. How and where can users get the latest version of Blue Manager?
8. Can Blue Manager work with Bluetooth enabled cell phones? Which ones does it support?
9. I have a Nokia 6310i cell phone, which is Bluetooth Enabled. How can I sync the 6310i with Blue Manager?
10. My cell phone is an Ericsson T68, but Blue Manager cannot find my T68 in range. How can Blue Manager find my Ericsson cell phones?
11. How to Sync T68 with computer system?
12. How do I set auto refresh rates?
13. I installed Blue Manager into my computer with Windows XP, why can't I see the virtual COM ports?
14. How can I access the Internet through a Bluetooth-enabled Cell phone?
15. How do I enable printing with Blue Manager?
16. How to exchange my business card? Why I don't see the business card?
17. Why Windows XP user cannot use Switch User feature?
18. Why ports are not showing up in direct cable connect application in Windows 98?
19. How to make GPRS connection with Nokia 6310i?
20. Why Windows XP user cannot log into Windows XP?

Blue Manager FAQ

1. What is Bluetooth?

Bluetooth is a wireless technology, using low cost and low power RF to enable links between mobile computers, mobile phones, portable handheld devices, and connectivity to the Internet.

2. What is Blue Manager?

Blue Manager is application software, which enables Bluetooth devices. It is a user-friendly Windows based application/GUI to discover, access, and manage your Bluetooth resources.

3. What Operating System does Blue Manager support?

Blue Manager supports Microsoft's Windows Family, include Windows 98SE, Windows ME, Windows 2000 and Windows XP.

4. What features does Blue Manager include?

Blue Manager support all standard features defined in Bluetooth protocol, including DUN, LAN, supports GPRS. And the latest version 2.1 also support auto refresh feature, which can detect in range Bluetooth devices automatically, with user defined set time.

5. What is the minimum system requirement for Blue Manager?

The minimum system requirement:

- 75M of free hard disk space for full installation;
- Windows 98SE, Windows ME, Windows 2000 or Windows XP.

6. How many languages does Blue Manager support? What are they?

Blue Manager supports all language versions of Windows. Currently, installation setup can detect English, Simplified Chinese, and Traditional Chinese. English is the default language, while other languages are supported via the Windows language selector.

7. How and where can end users get the latest version of Blue Manager?

Currently, in the market, there are few versions are in use. End users can download the latest version Blue Manager from www.cyber-blue.com

8. Can Blue Manager work with Bluetooth enabled cell phone? Which does it support?

Yes, Blue manager supports all Bluetooth-Enabled cell phones, for example Ericsson T28/39/68i, Nokia 3650/7650/8910, and Philips 820/826.

9. I have a Nokia 6310i cell phone, which is Bluetooth Enabled, how to sync 6310i with Blue Manager?

Blue Manager FAQ

Cyber-blue Blue Manager can work with Nokia 6310i, end user can dial up to internet/GPRS via your Nokia 6310i, file transfer. However to sync Nokia 6310i with a computer system, you need latest version of Blue Manager (which can be downloaded from www.cyber-blue.com), and a third party Sync software like mPhone. PC Suite 4.8.1 from Nokia doesn't support Blue Manager currently.

10. My cell phone is Ericsson T68, but Blue Manager cannot find my T68 in range. How can Blue Manager find Ericsson cell phones?

This is a general question for all Ericsson Bluetooth-enabled cell phones including T28, T39, and T68. Please set your cell phones to discoverable mode in the Bluetooth menu, then they can be identified as in range devices by Blue Manager.

11. How to Sync T68 with computer system?

Please read the T68 Sync Guide, which can be downloaded from www.cyber-blue.com

12. How do I set auto refresh rates?

Auto Fresh is a new feature available in Blue Manager 2.1, and it will be released in Jan. 2003. Please run Blue Manager 2.1 first, then click Tools Options Settings, in this interface, check 'Auto Find Devices Every __ Minutes' and input the number.

13. I installed Blue Manager onto my computer with Windows XP, why can't I see my virtual COM ports? What can I do?

Windows XP uses a new security system. During installation, if there is some system warning messages, users can click 'Continue' Button instead of 'Stop'. There are two possible methods to solve this problem. One is go to www.cyber-blue.com to download the latest software, another method is right click the 'My Computer' icon on the desktop, then select 'Hardware', go to 'Driver Signature' to check 'Ignore'. After doing each one of the two methods, this problem will be solved.

14. How can I access the Internet through a Bluetooth-enabled Cell phone? What are the steps?

This topic can be found in the help document. Please run Blue Manager and click Help.

15. How do I enable printing with Blue Manager?

Currently, the HP 995c is the only available Bluetooth Enabled printer with native BT support. First, please download the driver from HP and install the driver. Then, go to Start Setting Printer HP 995c, run Blue Manager, and go to Tools Options Ports to check the Bluetooth Serial port number. Right click HP 995c, click Properties Ports, check the port identified as the Bluetooth Serial port. After this setting, open any files to

Blue Manager FAQ

print, Blue Manager will generate one device window, select 995c from this window, and click ok to process the print job.

16. How to exchange my business card? Why I don't see the business card?

To exchange business card, user must has edited business card in related directory. If there is no business card, please run Blue Manager first, then click Tools Options Send Options, at the Item 'My Business card' click Browse to set the path where the business card is and Edit to edit your business card. When all these done, user can right click other Bluetooth-enabled device icon and select Exchange Business Card.

17. Why ports are not showing up in direct cable connect application in Windows 98?

This application doesn't support modems. Consequently, none of our Bluetooth ports are visible to this application in Windows 98SE/ME.

18. How to make GPRS connection with Nokia 6310i?

To set Nokia 6310i as GPRS modem, please turn on 6310i first, then go to Menu Settings GPRS Modem Settings, there are few Access points for user to select, please ignore Access Point 1, just activate Access Point 2 or higher numbers. Run Blue Manager, during the installation, there is one connect named Bluetooth GPRS Connection is made, open this connection, click Dial and select 6310 as your device want to connect to from the jump out device window.